



**Coca-Cola North America Policy  
Coca-Cola Equipment In Flood Areas  
Re-issued 9-13-2017**

In order to ensure food safety and beverage quality for our fountain customers and consumers, Coca-Cola North America adheres to the following policies for fountain equipment in geographies exposed to flood waters.

If a local water supply has become temporarily compromised with “boil water alerts” or similar public announcements issued by local officials, customers should immediately discontinue dispensed beverage operations. Once the alert is lifted, customers are advised to follow published sanitation procedures found on Coke Solutions for their beverage dispensing equipment as well as follow all sanitation guidance from their local municipality. They may also call 1-800-241-COKE for technical assistance. This guidance applies only to that equipment which has NOT been in direct contact with flood waters or damaged in the course of a flood.

Any and all product and/or fountain equipment that has come in contact with flood waters or damaged in the course of a flood is not fit for use. It must be taken out of operation immediately and scheduled for replacement. This includes (but is not limited to) fountain dispensers, juice dispensers, barguns, coffee and tea brewers, prechillers, frozen drink dispensers, syrup lines, water lines, syrup pumps, and carbonators. This product and equipment will be discarded upon removal by a representative of The Coca-Cola Company.