



NATIONAL FOODSERVICE & ON-PREMISE
MODERNIZATION



'Thirsty' for Better Beverage Service?

Your New One-Stop Platform Is Here

Keeping the Coca-Cola equipment in your outlets flowing with the beverages consumers crave is now easier than ever. That's because we've developed a new, modern platform called Thirsty.

It's specifically designed to facilitate a better, more collaborative equipment installation and mechanical service experience – so you and your team can spend more time focusing on business.

Today you'll enjoy:



More efficient service when placing a call since your information is archived



Outbound text or email communication to keep you updated on technician or work order status



Expert service with 35% of equipment issues resolved over the phone

And with our future self-serve customer portal, you'll really enjoy:



Real-time access to your latest requests and transactions



Two-way texting and chat features for scheduling service



Live video chatting with a technician to help troubleshoot mechanical problems

Want to learn more about how Thirsty is improving the way you work?

[Check out this video](#)



Have questions regarding the new platform? Feel free to reach out to the Thirsty team at nfsopmodernization@coca-cola.com